

Soothing relief for...

- Low back pain
- Neck pain
- Headaches
- Sports injuries
- Muscle soreness
- Arth & leg pain
- Carpal tunnel syndrome, TMJ & sinus problems
- Workers' Comp.
- Personal injury
- Automobile injuries

Special care...

- Pediatric care
- Women's programs, including pregnancy & PMS
- Wellness care for optimal health
- Full range of treatment plans & high-tech equipment
- Massage therapy
- CranioSacral therapy
- Acupuncture

Convenient care...

- Morning, evening & Saturday appointments
- 24-hour emergency care
- Same-day appointments
- Most major insurance accepted
- Visa & MasterCard welcome

Notice of Privacy Practices

The relationship between patient and doctor is one built on trust and confidence. In order to provide the highest quality and cost effective care, it is necessary that we maintain information about you and the care you receive. We believe it is important to keep your medical records and health information private and secure. We are providing this notice to our patients so you will know how we collect information, the kind of information we collect, what we disclose and to whom, as well as what steps we take to protect your medical and personal information.

Information Maintained

Private information is collected so that we can provide the highest quality services possible for your care and treatment. To diagnose you and prescribe a treatment plan certain medical and personal information must be collected. This information is also required for us to submit a claim to your insurance company for the goods and/or services we provide as well as our daily operations. We collect the following personal or medical information:

1. Name, address, telephone and alternate numbers, social security number, date of birth, gender, marital status, the name of your insurance company, your insurance identification and group numbers (if applicable) and co-pay or deductible amounts, if any.
2. Personal information about your treatment with us and with other doctors and/or healthcare providers you have treated with.
3. Personal information we receive from the doctor(s) and/or healthcare provider(s) that referred you to our office. Information received from insurance companies and information gathered during your initial and all other visits to our office.
4. Personal information about your employment, your employment history, if you have filed any workers' compensation claims, your past and current employers as well as your current and past occupations.

Privacy Policy

We are committed to maintain the security and privacy of the personal and medical information we collect. Our privacy policy is for the benefit of our past, present and future patients.

What We Do With the Information We Collect

1. We use the information to provide you with the highest quality of care and treatment possible, to provide a proper diagnosis and treatment plan for your injury or illness.
2. We do not allow everyone to see the information we collect, only those that are authorized. We restrict authorization to those on our staff that need the information to provide your quality care. Therefore, not everyone on our staff has access to your medical record and/or private information.
3. Before we will release any information about you or your relationship with our office we verify that the person or company requesting the information is entitled to such information and you have provided them with the proper authorization to release your private information. However, without your consent, we may provide information to your insurance company that is necessary for us to obtain reimbursement for any goods and/or services we have provided to you.
4. Some or all of the information we collect may be shared with our Business Associates. The information shared would be for the purposes of treatment, reimbursement and/or daily office operations.
5. We also require all of our Business Associates to maintain the privacy, security and confidentiality of your personal and medical information and not to use your private information for any other purpose.

If we change this privacy policy, we will provide you notice of all material changes.

You have the right to know what personal information we have collected and to whom we have released this information and for what purpose.

If you find any incorrect or inaccurate information in your medical record, we will work with you to correct it, however, you must notify us of the error in writing.

You do not have to do anything as a result of receiving this notice. This notice is meant to inform you of the safeguards we have in place to protect your private medical information.

If you have any questions after reading this notice or want a more detailed notice, please contact our Privacy Officer, Tamara J. Blossic, DC at our office, 724 Yorklyn Road, Suite 150, Hockessin, DE 19707. You may also call her at (302) 239-8550.